



FOOTHILLS ORAL SURGERY

PATIENT PROTECTION PROGRAM & PROMISE

May 1, 2020

Our community has been through a lot over the past several months. We are all looking forward to resuming our daily lives. While many things have changed, the one thing that remains the same is our continuous commitment to your safety and comfort.

Infection control has always been a top priority in our practice. We wish to take this opportunity to tell you about the infection control procedures we follow to keep our patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control (CDC) and the Occupational Safety and Health Administration (OSHA). We follow these agencies closely so that we are up-to-date on any new rulings, or guidance that may be issued. We do this to make sure our infection control procedures are current and adhere to each agencies' recommendations.

We would like to share with you the many changes that have been implemented to help protect our patients and staff;

- Our staff will ask you screening questions at the time your appointment is made as well as when you are in our office. We will also check your temperature.
- You will be asked to use a hand sanitizer immediately upon entering the office.
- It is required for you to wear a mask while in our office. Please bring your own, or one will be provided for you.
- All magazines and kiosks have been removed; this makes disinfecting easier for us.
- We have reduced our seating area so social distancing can be maintained. We ask that only the patient arrive for their appointment. If required, one parent or guardian can accompany the patient, they will undergo the screening process too.
- Our appointments are scheduled to allow social distancing at all time in our office. That can mean fewer appointment options for scheduling your visit.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in our office at one time.
- Everything used during care is sterilized and/or disposed of for your protection.
- Our treatment rooms are thoroughly cleaned between every patient.
- The office is treated with a disinfectant fogger twice a day for your added protection. We will be using Surgically Clean Air Filtration units in treatment rooms for your added safety.

Our Team looks forward to welcoming you to our practice. We promise to take exceptional care of you or your family member. Your safety and comfort have always been our greatest concern.

Thank you for your confidence in our practice and Team.

The Drs. Darab & Richardson and Staff of Foothills Oral Surgery